

Region 10  
Genesee • Lapeer • Sanilac • St. Clair Counties

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GROUP MEETING: Region 10 PIHP Board  
PLACE: Region 10 PIHP – Summit Conference Room  
3111 Electric Ave., Port Huron, MI / Virtual Meeting via MS Teams  
Date: January 15, 2021  
TIME: 9:00 a.m.  
PRESIDING: Lori Curtiss, Chairperson

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PRESENT: Ronald Barnard, Kathryn Boles, Wanda Cole, Lori Curtiss, Dr. Niketa Dani, DeElla Johnson, Gary Jones, Elva Mills, Edwin Priemer, Wayne Strandberg, Nancy Thomson

Absent: Joyce Johnson, Robert Kozfkay, Bobbie Umbreit

ALSO PRESENT: *Region 10 PIHP Staff:* Kelly VanWormer, COO; Richard Carpenter, CFO; Kristen Potthoff, Compliance Officer; Lauren Bondy, Quality Manager; Robin Kalbfleisch, Recording Secretary

*CMH Staff:* Dan Russell, GHS; Lauren Emmons, Lapeer County CMH

GUESTS: None

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I. CALL TO ORDER

The meeting was called to order at 9:00 a.m. by Chairperson Curtiss. Roll call was conducted by Recording Secretary.

II. CITIZENS WISHING TO ADDRESS THE BOARD

None.

III. AGENDA CHANGES (*Action*)

It was moved by Ms. Cole, seconded by Mr. Priemer, to approve the meeting agenda as presented.

**MOTION CARRIED** by roll call vote: Ayes: Ronald Barnard, Kathryn Boles, Wanda Cole, Lori Curtiss, Dr. Dani, Gary Jones, Elva Mills, Edwin Priemer, Wayne Strandberg, Nancy Thomson; Nays: None.

IV. APPROVAL OF PREVIOUS MEETING MINUTES (*Action*)

It was moved by Ms. Cole, seconded by Mr. Jones, to approve the December 18, 2020 meeting minutes as presented. **MOTION CARRIED** by roll call vote: Ronald Barnard, Kathryn Boles, Wanda Cole, Lori Curtiss, Dr. Dani, Gary Jones, Elva Mills, Edwin Priemer, Wayne Strandberg, Nancy Thomson; Nays: None.

V. FINANCE

A. FY2021 Budget

1. Monthly Finance Report – November 2020 (*Action*)

Mr. Carpenter presented the report and stated that FY2020 will be finalized by the end of February. Eligibles are above last year at this time and above where we ended in September. This is due to the current policy of individuals not being kicked off Medicaid when their reconsiderations are due. The Department is aware of this issue so we anticipate the policy will change this fiscal year and, as a result, our eligibles and revenue will be impacted. Revenue is also above the previous year and September. There was a spike in September which was due to the first Direct Care Wage (DCW) payment for the current fiscal year, which was for October – December. Mr. Carpenter noted that the revenue includes the full DCW payment, but the report only shows DCW expenses from the CMHs and SUD network for October and November.

Medicaid has a surplus of \$13 million. The *estimated* ISF is almost \$19 million and the *estimated* Savings is almost \$20 million. Healthy Michigan has a surplus of \$2.8 million, and there is an *estimated* HMP ISF of almost \$1 million. The final report may change these figures.

It was moved by Ms. Cole, seconded by Ms. Mills, to approve the Monthly Finance Report for November 2020 as presented. **MOTION CARRIED** by roll call vote: Ronald Barnard, Kathryn Boles, Wanda Cole, Lori Curtiss, Dr. Dani, Gary Jones, Edwin Priemer, Wayne Strandberg, Nancy Thomson; Nays: None.

2. Monthly Payment Report – October 2020 (*Action*)

Mr. Carpenter presented the October report. He noted that the payment to Rehmann includes two months of payments.

3. Monthly Payment Report – November 2020 (*Action*)

Mr. Carpenter presented the November report. He noted that the payment to the CMHs is less than normal due to the timing of payments related to the holidays.

It was moved by Ms. Cole, seconded by Mr. Jones, to approve the Monthly Payment Reports for October and November 2020 as presented. **MOTION CARRIED** by roll call vote: Ronald Barnard, Kathryn Boles, Wanda Cole, Lori Curtiss, Dr. Dani, DeElla Johnson, Gary Jones, Elva Mills, Edwin Priemer, Wayne Strandberg, Nancy Thomson; Nays: None.

VI. QUALITY IMPROVEMENT

A. FY2021 1<sup>st</sup> Quarter QAPIP Workplan (*Action*)

Ms. Bondy presented the QAPIP Workplan and reviewed the summary page showing the status of each component within the plan for the first quarter of 2021.

It was moved by Mr. Priemer, seconded by Ms. Mills, to approve the FY2021 1<sup>st</sup> Quarter QAPIP Workplan as presented. **MOTION CARRIED** by roll call vote: Ronald Barnard, Kathryn Boles, Wanda Cole, Lori Curtiss, Dr. Dani, DeElla Johnson, Gary Jones, Elva Mills, Edwin Priemer, Wayne Strandberg, Nancy Thomson; Nays: None.

B. FY2020 Performance Indicator Report – 4<sup>th</sup> Quarter

Ms. Bondy presented the 4<sup>th</sup> quarter report and reminded the Board that many of the indicators are new, so there is no baseline for those indicators. St. Clair CMH and the PIHP did not meet indicator 4.a.1., the percentage of children discharged from a psychiatric inpatient unit who are seen for follow-up care within seven days. Lapeer CMH did not meet 4.a.2., the percentage of adults discharged from a psychiatric inpatient unit who are seen for follow-up care with seven days. The PIHP did not meet 4.b., the percent of discharges from a substance use disorder detox unit who are seen for follow-up care within seven days. Sanilac CMH and St. Clair CMH did not meet indicator 10.a., the percentage of children readmitted to an inpatient psychiatric unit within 30 calendar days of discharge. St. Clair CMH did not meet indicator 10.b., the percentage of adults readmitted to inpatient psychiatric units within 30 calendar days of discharge. Root cause analyses and corrective action plans were received from the CMHs and Region 10 is following up with SUD providers.

It was moved by Ms. Cole, seconded by Mr. Jones, to approve the FY2020 Performance Indicator Report – 4<sup>th</sup> Quarter as presented. **MOTION CARRIED** by roll call vote: Ronald Barnard, Kathryn Boles, Wanda Cole, Lori Curtiss, Dr. Dani, DeElla Johnson, Gary Jones, Elva Mills, Edwin Priemer, Wayne Strandberg, Nancy Thomson; Nays: None.

VII. FY2020 GRIEVANCE & APPEAL REPORT (Action)

Ms. Potthoff presented the FY2020 annual report. In FY20, there were 201 total customer services inquiries, with no previous year data. There were 54 total grievances, compared to 80 for FY19. There were 22 total appeals, compared to 148 in FY19. The decrease is due to enhancements made within the PIHP Customer Service Department including increased staffing and improvements in process and communication with the Provider network. There were 0 state fair hearings, compared to 7 in FY2019. The decrease was expected due to a process change at the state level, and Customer Service Department process improvements. Ms. Potthoff reviewed the recommendations and explained the exhibits.

It was moved by Ms. Cole, seconded by Mr. Jones, to approve the FY2020 Performance Indicator Report – 4<sup>th</sup> Quarter as presented. **MOTION CARRIED** by roll call vote: Ronald Barnard, Kathryn Boles, Wanda Cole, Lori Curtiss, Dr. Dani, DeElla Johnson, Gary Jones, Elva Mills, Edwin Priemer, Wayne Strandberg, Nancy Thomson; Nays: None.

VIII. DIRECTOR'S REPORT

COVID-19 - Ms. VanWormer reported that MDHHS has the ten PIHPs organizing KN95 mask distribution to all adult foster care homes, which includes those not under contract with the CMHs. She thanked the CMHs for their help on this project. Region 10 and St. Clair CMH are working with the St. Clair County Health Department to have vaccines available to staff soon. Region 10 is on the list for Phase 1. In house, there have been restricted schedules for staff for coming into the office, so tasks are being prioritized. A new self-screening module has been implemented for staff to report their data electronically when arriving at the office. This is a new requirement from MIOSHA, along with an updated Region 10 COVID-19 Preparedness and Response Plan. There have been a couple more staff with positive COVID tests, but no transmission has occurred at the office.

Rehmann Finance – Ms. VanWormer reported that the Region 10 Finance Director has resigned effective next week. She and Mr. Carpenter have been working on transition plans and job postings to be posted in the near future. Rehmann staff and Region 10 staff will take over the tasks.

Medical Director – Mr. Priemer inquired on the status of the Region 10 Medical Director. Ms. VanWormer reported that there is a contract in place to provide medical director services as well as

additional support with data analytics. Wayne State has identified an individual to be our Medical Director and he attended his first Region 10 meeting this week.

IX. ANY OTHER BUSINESS TO PROPERLY COME BEFORE THE BOARD

A. CMHA Virtual Annual Winter Conference Feb. 9 – 12, 2021

Chairperson Curtiss asked that anyone who is interested in attending to contact Ms. Kalbfleisch.

X. CITIZENS WISHING TO ADDRESS THE BOARD

None

XI. ADJOURNMENT

It was moved by Ms. Cole to adjourn the meeting. With no further business to discuss, Chairperson Curtiss adjourned the meeting at 9:58 a.m.

Respectfully submitted,

Reviewed and approved,

Robin Kalbfleisch  
Recording Secretary

Wanda Cole  
Region 10 Board Secretary