

Region 10  
Genesee • Lapeer • Sanilac • St. Clair Counties

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GROUP MEETING: Region 10 PIHP Board  
PLACE: Region 10 PIHP-Summit Conference Room  
3111 Electric Ave., Port Huron, MI  
DATE: October 18, 2019  
TIME: 9:00 a.m.  
PRESIDING: Robert Kozfkay, Vice Chairperson

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PRESENT: Terry Bankert, Dr. Niketa Dani (by phone), DeElla Johnson, Joyce Johnson, Gary Jones, Robert Kozfkay, Elva Mills, Ed Priemer, Wayne Strandberg,  
ABSENT: Ronald Barnard, Wanda Cole, Lori Curtiss, Linda Keller, Nancy Thomson  
ALSO PRESENT: *Region 10 PIHP Staff:* Jim Johnson, CEO; Pattie Hayes, Quality Manager; Robin Kalbfleisch, Recording Secretary  
*CMH Staff:* Lauren Emmons, Lapeer CMH  
GUESTS: None

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I. CALL TO ORDER

The meeting was called to order at 9:00 a.m. by Vice Chairperson Kozfkay.

II. CITIZENS WISHING TO ADDRESS THE BOARD

None

III. AGENDA CHANGES

It was moved by Ms. Mills, seconded by Ms. Joyce Johnson, to approve the meeting agenda as presented. **MOTION CARRIED**

IV. APPROVAL OF PREVIOUS MEETING MINUTES (Action)

It was moved by Mr. Priemer, seconded by Mr. Strandberg, to approve the September 30, 2019 meeting minutes as presented. **MOTION CARRIED**

V. FINANCE

A. FY2019 Budget

1. Monthly Finance Report – August 2019 (Action)

Presented by Mr. Johnson. He stated there was a slight increase in DAB eligibles and Healthy Michigan is trending down. The DAB revenue shows an increase and Healthy Michigan is flat. He stated there is a lapse expected of approximately \$2.5 million, which is less than 1% of our

budget. Total surplus for Medicaid is \$23.6 million and total deficit for Healthy Michigan is \$4.4 million. We will have a fully funded ISF.

It was moved by Ms. Mills, seconded by Mr. Bankert, to approve the Monthly Finance Report for August 2019 as presented. **MOTION CARRIED**

2. Monthly Payment Report – August 2019 (*Action*)

Presented by Mr. Johnson.

It was moved by Mr. Strandberg, seconded by Mr. Priemer, to approve the Monthly Payment Report for August 2019 as presented. **MOTION CARRIED**

B. Financial Staffing Update

No new updates.

VI. **CONTRACTS**

A. FY20 MDHHS-PIHP Contract Amendment No. 1

Mr. Johnson presented the Summary of Changes handout #VI.A. to the FY20 MDHHS-PIHP contract. The changes have been reviewed at the contract negotiations group meetings in Lansing. Many of the changes are required by CMS due to the waivers. Some of the changes will require changes to the PIHP-CMH contracts. There was discussion about the changes to performance indicators related to the fact that there will be no more exceptions and no 95% threshold. Amendment number 2 to the FY20 MDHHS-PIHP contract is currently under development.

It was moved by Ms. Mills, seconded by Mr. Strandberg, to approve the FY20 MDHHS-PIHP Contract Amendment No. 1 as presented. **MOTION CARRIED**

VII. **QUALITY IMPROVEMENT**

A. FY19 Quality Improvement Work Plan Annual Report (*Action*)

Ms. Hayes summarized the FY2019 4<sup>th</sup> Quarter report which reports on all activities undertaken during FY19. She highlighted HCBS surveys which are scheduled for January. MDHHS will be assigning the survey process to the PIHPs after the process is caught up. Under Member's Experience, the Regional Customer Satisfaction Survey is complete and the report is under development. Financial Management goals were delayed and will be continued into FY20. Under Provider Network, work continues on provider directories. Under Autism, barriers have been identified regarding service capacity, education of staff, efforts towards data completeness and accuracy.

It was moved by Mr. Priemer, seconded by Ms. Mills, to approve the FY20 Quality Improvement Work Plan Annual Report as presented. **MOTION CARRIED**

B. FY20 Quality Improvement Program and Work Plan (*Action*)

Ms. Hayes presented the report for FY20 and noted changes to the narrative, including staff title changes, adding the SUD Advisory Board and the Region 10 PIHP Board to consumer input, and adding a statement regarding 911 contact with law enforcement to align with the HSAG compliance

tool requirements. The goals for FY20, which start on page 17, were determined by the QAPIP Committees and approved by the Quality Improvement Committee.

It was moved by Mr. Priemer, seconded by Ms. Mills, to approve the FY20 Quality Improvement Program and Work Plan as presented. **MOTION CARRIED**

C. FY19 3<sup>rd</sup> Quarter Performance Indicator Report (*Action*)

Ms. VanWormer reviewed the Performance Indicator Report for the 3rd Quarter. All performance standards were met at the PIHP level. Indicator #4 was not met by Sanilac CMH. Root Cause Analysis was received from Sanilac CMH.

It was moved by Mr. Priemer, seconded by Mr. Strandberg, to approve the FY19 3<sup>rd</sup> Quarter Performance Indicator Report as presented. **MOTION CARRIED**

D. FY19 Validation of Performance Measures Report

Ms. Hayes reviewed the FY19 Validation Report. The mandatory external quality review took place on July 16<sup>th</sup>. Ms. Hayes reviewed the methods, onsite activities, onsite participants and results. In the Claims and Encounters section, there were no major concerns but there was an item to note on page 12. There were some cases reported as exceptions that did not have the necessary exception data. HSAG recommends the PIHP incorporate more stringent checks to ensure that exception criteria are followed. Overall, the region did very well.

E. FY18-19 PIP Validation Report

Ms. Hayes presented the PIP Validation Report regarding Medical Assistance for Tobacco Use Cessation. Results show that the overall validation results status is “partially met”. The percentage of evaluation elements met was 94% and the percentage of critical elements met was 88%. It was noted that the whole region had selected this as a Performance Improvement Project. Each CMH has a specific action plan for this PIP, and they are reviewed monthly by the Quality Management Committee, which consists of PIHP and CMH representatives.

VIII. SUBSTANCE USE DISORDERS

A. SUD Oversight Committee Meeting (10.9.19)

Mr. Johnson presented the minutes from the meeting.

IX. DIRECTOR’S REPORT

Mr. Johnson reported that the Department has announced they are cancelling the 298 process. The Governor had vetoed Section 298 and there had been speculation on whether it would be in a supplemental; however, it has been formally announced that they are not moving forward with the 298 process. None of the pilot regions had reached an agreement to date. The Department is moving forward with integration and potential changes to the public behavioral healthcare system. They are looking at preserving and strengthening the local safety net; improving coordination of care at the service level; and promoting different levels of competition related to “choice”.

Mr. Priemer inquired on the status of Lakeshore Regional Entity. Mr. Johnson stated that the administrative hearing started this week but there has been no update provided yet. The Department was required to contract with Lakeshore in the meantime.

X. ANY OTHER BUSINESS TO PROPERTY COME BEFORE THE BOARD

A. CEO Performance Evaluation

Please complete the evaluation form and return to Ms. Kalbfleisch in the next couple of weeks.

XI. CITIZENS WISHING TO ADDRESS THE BOARD

None

XII. ADJOURNMENT

With no further business to discuss, Vice Chairperson Kozfkay adjourned the meeting at 10:21 a.m.

Respectfully submitted,

Reviewed and approved,

Robin Kalbfleisch  
Recording Secretary

Wanda Cole  
Region 10 Board Secretary/Designee