

Region 10  
Genesee • Lapeer • Sanilac • St. Clair Counties

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GROUP MEETING:      Region 10 PIHP Board  
PLACE:                Lapeer CMH  
                          1570 Suncrest Dr., Lapeer, MI  
DATE:                 March 17, 2017  
TIME:                 9:00 a.m.  
PRESIDING:           Lori Curtiss, Chairperson

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PRESENT:             Ronald Barnard, Wanda Cole, Lori Curtiss, Dr. Niketa Dani (arrival 9:26 a.m.), Ted Hammon, DeElla Johnson, Joyce Johnson, Linda Keller, Robert Kozfkay, Elva Mills, Ed Rieves, Wayne Strandberg

ABSENT:             Steve Armstrong, Gary Jones, Ed Priemer

ALSO PRESENT:      *Region 10 PIHP Staff:* Jim Johnson, CEO; Kelly VanWormer, CIO; Dr. Tom Seilheimer, CCO; Richard Carpenter, CFO; Kristen Potthoff, Corporate Compliance Officer (arrival 9:26 a.m.); Robin Kalbfleisch, Recording Secretary

*CMH Staff:* Bob Sprague, Lauren Emmons, Lapeer CMH; Wil Morris, Sanilac CMH

*Other:* Paul Rebandt, Rehmann

I.    CALL TO ORDER

The meeting was called to order at 9:00 a.m. by Chairperson Curtiss.

II.   CITIZENS WISHING TO ADDRESS THE BOARD

None

III.  AGENDA CHANGES

None

IV.  PRESENTATION OF PREVIOUS MEETING MINUTES (*Action*)

It was moved by Mr. Rieves, seconded by Ms. Keller, to approve the Region 10 PIHP Board Meeting minutes of February 17, 2017.   **MOTION CARRIED**

V. FINANCE

A. FY2017 Budget

1. Monthly Finance Report – January 2017 (*Action*)

Mr. Carpenter stated that the eligibles on page 1 for TANF and Healthy Michigan are trending up; DAB eligibles are trending down. The revenue on page 2 shows a significant decrease. This is a planned decrease due to Michigan's 6% use tax requirement ending January 1st. We no longer receive the revenue for use tax, but we also no longer have to pay the use tax; the impact should be close to budget neutral. However, the reports will show lower revenue figures from this point forward.

The April 1<sup>st</sup> rates were received this week and Mr. Carpenter will be reviewing to determine how they will impact Region 10's budget. The anticipated impact is a small increase in revenue beginning April 1<sup>st</sup>.

It was moved by Ms. Keller, seconded by Ms. Cole, to approve the Monthly Finance Report for January 2017. **MOTION CARRIED**

2. Payment Report – January 2017 (*Action*)

Mr. Kozfkay inquired if the checks mailed out are hand signed or electronically signed. Mr. Carpenter stated he signs; prior to his signature, the Department head reviews and approves the invoice, then Rehmann staff enter the invoice into the system. He noted that 99% of the items on the Payment Summary report are Electronic Funds Transfers.

It was moved by Ms. Keller, seconded by Mr. Hammon, to approve the January 2017 Payment Report. **MOTION CARRIED**

B. Audit Plan

Mr. Carpenter reviewed the BDO Audit Plan, which details the FY16 audit that should be completed by the end of March 2017 in order to submit to the State. Ms. Keller inquired if the audit summary could be provided to the Board members prior to their presentation. Mr. Carpenter stated that he would put in a request for that with the audit firm.

VI. UPDATE TO REGION 10 BY-LAWS (*Action*)

Mr. Johnson presented the updated By-Laws that were discussed at February's meeting.

It was moved by Mr. Kozfkay, seconded by Ms. Keller, to approve the Region 10 By-Laws as presented. **MOTION CARRIED**

VII. POLICIES

A. Habilitation Supports Waiver Policy 05-03-02 (*Action*)

Ms. VanWormer reviewed the changes to this policy that were in response to a MDHHS HSW audit. The changes specify qualifications for aides and support and provider training in the beneficiary's IPOS. CMHSPs are required to follow through with training on the revised policy with providers. Both items required Quality Improvement Plans because Region 10 did not receive at least 85% in

these areas. This is a realistic goal but it has been an issue across the entire state. The Department had to do a Quality Improvement Plan to CMS, since most of the state did not meet these standards in the past.

Mr. Johnson noted that there is a heightened focus from the Department on how the PIHP monitors and provides oversight to the CMHSPs. Ms. Keller asked what has been put in place to monitor the CMHs. Ms. VanWormer answered that the CMHs submit CAPs that are reviewed and monitored. In addition, the PIHP has incorporated external CAPs into the routine quarterly contract monitoring process. The regional Quality Management Committee also has discussions about the HSW citations that each CMH can learn from.

It was moved by Ms. Keller, supported by Mr. Barnard, to approve the revisions to the Habilitation Supports Waiver Policy # 05-03-02 as presented. **MOTION CARRIED**

## VIII. CLINICAL

### A. Consumer Satisfaction Report

Dr. Seilheimer reviewed the survey results of the Consumer Satisfaction survey that was conducted in 2016. He reviewed the number of respondents as well as the ratings per question per CMH. Overall, the ratings reveal favorable levels of consumer satisfaction. The last page lists three recommendations that were made based on the survey results.

## IX. FACILITY UPDATE

Ms. VanWormer stated that the building plans have been finalized with the design team and architect and were approved by Region 10 and St. Clair CMH. St. Clair CMH will be handling the bid process and they expect to have bid proposals to take to an April Board meeting. They are expecting the building modifications to take place in June through August. Ms. VanWormer is working on technology, furniture, and design elements. They have been encouraging the staff to reorganize and purge as much as they can in preparation for the move.

## X. DIRECTOR'S REPORT

### A. Genesee County Funds Strategy

Mr. McCartan had sent a letter out to the Department before he left in December. However, because he was not able to meet with an attorney, the letter only went to the Department at that time. Mr. Johnson met with an attorney in January who recommended not to send correspondence to others. Mr. Johnson would like to discuss with the Board if we should send additional correspondence out, or wait until we find out what GHS's attorney recommends at their Board meeting next week. There was further discussion regarding the GHS/Genesee County issue.

It was moved by Mr. Rieves, supported by Mr. Barnard, to rescind the motion from the December Board meeting to send correspondence out to legislators and other key decision makers. **MOTION CARRIED**

It was moved by Ms. Keller, supported by Ms. Cole, to wait until after the next GHS Board Meeting to determine Region 10's next course of action. **MOTION CARRIED.** This topic will be discussed further at the April Region 10 PIHP Board Meeting. When Mr. Johnson receives

information from Mr. Russell regarding the next steps of the GHS Board in this matter, he will forward the information to the Region 10 Board.

**B. MACMHB**

**1. FridayFacts**

The FridayFacts document has been included in the Board packet for review.

**2. MACMHB Spring Conference**

The conference will be May 16 & 17, 2017. Registration is not open yet, but if you are interested in attending, please let Ms. Kalbfleisch know.

Mr. Johnson stated that he has not had any state legislators respond affirmatively about attending the June 16<sup>th</sup> Board Retreat. He will send a follow-up e-mail to try to get more responses.

Mr. Johnson stated there has been no news on the 1115 waiver. The soonest that something could be rolled out is October 1<sup>st</sup>.

The Department of Corrections (DOC) has been talking to the PIHPs about managing their community substance abuse benefit. Right now, the DOC has contracts with providers in the communities and one of the requirements of the contracts is that every provider must be on a PIHP panel. They have basically passed on the responsibility of credentialing those providers to the PIHPs, even though they contract with them directly. There have been discussions about the DOC contracting with the PIHPs for the same provider system. However, this would add work to the PIHPs and there would have to be something done about the provider rates. At this time, the DOC pays providers less than the PIHPs, but they have been open to discussions on moving forward.

The 298 report went to the State on March 15<sup>th</sup>. The Board Association believes the report is favorable. However, Crain's has published articles with legislators quoted as advocating for the private model of funding. Mr. Johnson noted that the 298 threat has not passed and we should still be advocating with our legislators around this issue.

On the federal level, the House proposed a replacement for the ACA. The proposed plan would probably be better for Michigan's public behavioral health system than block granting of Medicaid; however, it is not expected to pass the Senate.

Chairperson Curtiss inquired if we had cost settled on Autism for 2016 yet. Mr. Carpenter stated that the final report was just sent to the Department last Friday. There is about a 6-month lag for cost settlement payments and we are anticipating about \$800,000 in receivables based on the number of services provided throughout the year.

Mr. Johnson stated that he and Ms. VanWormer have been meeting with TBD Solutions regarding developing a process to make better use of the data we collect. We have mainly been using the data for compliance, but have not used it for performance improvement or program development. We are working on a way to use the same data and make it more meaningful to us and to our network.

The Region had a NCQA Readiness Assessment this month. Region 10 is working with two other PIHPs, Mid-State and Lakeshore, to contract The Mihalik Group as consultants to assist with obtaining this accreditation. The final report from the consultants will be done within two weeks, and the PIHPs will review the recommendations to come up with a work plan. The initial assessment results showed that we are in very good shape but there is still work to be done on policies, procedures, and some of the reports to meet the NCQA standards. After reviewing the final report, we will decide if we will pursue a September or October 2017 application for accreditation, or delay it until next year.

Mr. Johnson stated that there is a SAMHSA visit scheduled for next week to review the State's Substance Abuse Prevention and Treatment (SAPT) Grant.

Mr. Kozfkay inquired if there was a list of representatives that we could contact regarding the public behavioral health program. Mr. Johnson stated we would send out a list to the Board members.

XI. ANY OTHER BUSINESS TO PROPERLY COME BEFORE THE BOARD

Ms. Keller inquired if the Strategic Plan document could be updated and provided to the Board. Mr. Johnson stated he could update that document.

XII. CITIZENS WISHING TO ADDRESS THE BOARD

None

XIII. ADJOURNMENT

It was moved by Ms. Keller to adjourn the meeting. With no further business to discuss, Chairperson Curtiss adjourned the meeting at 10:37 a.m.

Respectfully submitted,

Reviewed and approved,

Robin Kalbfleisch  
Recording Secretary

Gary Jones  
Region 10 Board Secretary