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					Page 1	
SUBJECT			CHAPTER	SECTION	SUBJECT	
Health Information Exchange			03	01	06	
CHAPTER		SECTION				
Information Management Technology						
WRITTEN BY	REVIEWED BY			AUTHORIZED BY		
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### I. APPLICATION:

☐ PIHP Board
☑ PIHP Staff

CMH Providers

SUD Providers

## II. POLICY STATEMENT:

It shall be the policy of the Region 10 PIHP that the CIO and PIHP technical staff will ensure that the PIHP has the ability (within limits of law and its available resources) to safely and securely send and receive data to and from other electronic/software systems. This includes, but is not limited to, the State of Michigan, health plan's and providers' software systems including physical health and non-healthcare support systems of care. The PIHP will use state and national standards where available.

### III. DEFINITIONS:

<u>Security</u>: The protection of data systems by consistent adherence to policies, procedures and processes that combine physical, electronic, hardware and software security measures to protect Information Systems and their contents from fraud, computer viruses, power failure, sabotage, destruction, and unauthorized access or alteration. Includes alarms, monitoring, firewalls, and restricted physical access by means of locked rooms and limited distribution of keys and access cards, which limits physical access to the main computer system, to other computer equipment and to data from the Information System and which otherwise protects the system from damage.

### IV. STANDARDS:

- A. The PIHP will use state and national standard electronic formats (where available) for the transfer and interface of behavioral healthcare data (MI/DD/SUD clinical, encounter, claims, demographics, outcomes) between disparate systems (e.g., Care Bridge, Sub-state HIEs/MiHIN/NwHIN, health plans, providers, etc.).
- B. Data must pass all required PIHP data quality edits prior to being accepted into CHAMPS before it is sent to the warehouse.

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Health Information Exchange		03	01	06
CHAPTER	SECTION			
Information Management	Technology			

Page 2

# V. PROCEDURES:

The PIHP will:

- 1. Safely and securely send and receive data to and from other systems (within limits of law). This includes, but is not limited to, the State of Michigan, healthcare data exchanges, health plans and provider systems including physical health and non-healthcare support systems of care.
- 2. Accept on behalf of entire region of CMHSPs/SUD, enrollment and revenue files, in HIPAAcompliant formats, from the State of Michigan.
- 3. Parse eligibility/enrollment information received from the State and distribute to the CMHSP(s)/SUD in the region.
- 4. Accept clinical, financial, utilization, demographic, quality and authorization information from CMHSP/SUD sources (including providers) in standard electronic formats using national or state standards where available.
- 5. Accept clinical, financial, utilization, demographic, quality and authorization information through clearinghouses and other viable, secure and efficient means in standard electronic formats using national or state standards where available when requested by CMHSP/SUD sources and providers.
- 6. Submit Behavioral Health Treatment Episode Data Set (BH TEDS) and encounter data in compliant formats as specified by MDHHS.
- 7. Exchange behavioral healthcare data with local/community partners, Sub-state HIEs (health information exchanges), and/or MiHIN/NwHIN (Michigan Health Information Network/Nationwide Health Information Network).
- VI. EXHIBITS: N/A

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